



Social Workers in Schools

June 2020 - June 2021

February 2022



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Published

February 2022

Conflict of Interest Declaration

Presbyterian Support Northern runs the Social Workers in Schools Service and this evaluation report has been conducted by the Presbyterian Support Northern Research & Evaluation Unit.

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Social Workers in Schools

Social Workers in Schools (SWiS) is a community social work service delivered in primary, intermediate and composite schools and Kura Kaupapa Māori.

Schools are provided with a Social Worker based on the needs in the school community. Social Workers work with children, their families/whānau and schools to help protect vulnerable children and develop plans to improve their safety, wellbeing and educational outcomes. Services provided by the social workers include individual case work, as well as group-based programmes for children and parents.

Family Works Northern invites all SWiS clients to complete an evaluation survey at service closure. This report summarises the results of the Financial Year 2021 feedback.



891

Casework clients supported by SWiS



427

Casework client evaluation surveys completed



295

SWiS programmes run in 2021

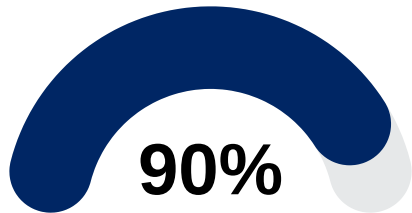


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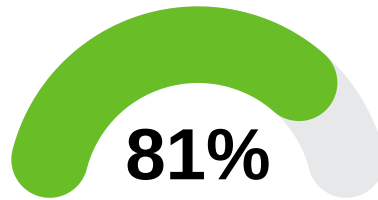
SWiS programmes participants

SWiS Casework

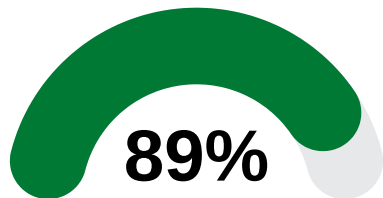
Percentage of Positive Feedback



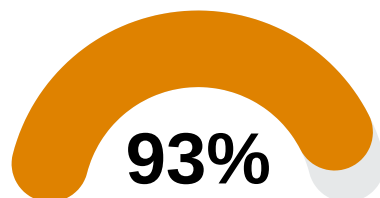
Felt safe and know where to go for help



Feel that they met the goals they set with their worker



Feel that their basic needs are met



Feel satisfied that the time they spent with their worker was worth while



"My worker was not only my worker but my friend and family. I felt I could really talk to her any time and she really let me grow" - *Child*

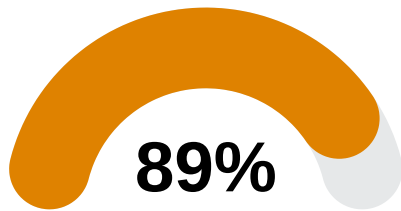
"I valued having someone listen to my concerns as a parent, understanding them and welcome my input. Having [Social Worker] support for not only my child but myself, as well and offering to be a support person or advocate is needed" - *Parent*

"[Social Worker's] compassion and knowledge was an amazing asset to helping me and my whānau. So many great resources and unique ways to approach what I was dealing with! All done with no judgement" - *Parent*

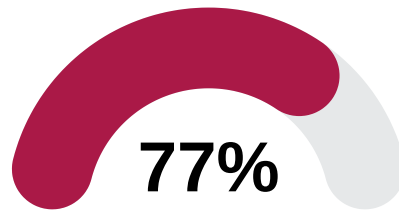
"We have really enjoyed our sessions here at Family Works. The staff have always been welcoming. The space feels safe emotionally. My daughter has been able to talk openly about what she has been experiencing and she talks about her time with [Social Worker] with a lot of positive care" - *Parent*

SWiS Programmes

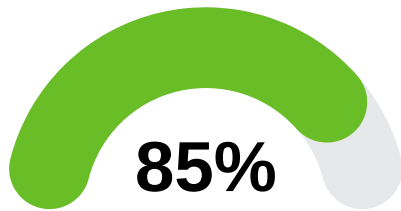
Percentage of Positive Feedback



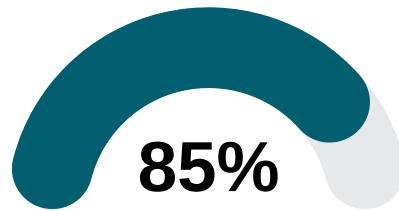
Liked the programme



Can use what they have learnt



Feel safe and know how to stay safe



Feel the programme was easy to understand



"This programme has really helped with my anger issues. I haven't had any incidents the whole year which was good. I am starting [to] write in my book and having a way to get it out" - *Child*

"I have really enjoyed the programme, I learnt more skills and strategies on parenting" - *Parent*

"I feel I learnt a lot about my feelings, and I understand that LEGO is not just to play with but to have fun and learn. I appreciate all the things/supplies we got given" - *Child*